June 15, 2022

Coos Bay-North Bend Water Board – Temporary Disruption of Customer Walk in Lobby and Drive-Thru beginning June 17, 2022

The Coos Bay-North Bend Water Board customer lobby and drive-thru will be closed for customer and employee safety upgrades for approximately two weeks starting June 17, 2022.

During the lobby closure, customers will be able to access customer service representatives at the Water Board Service Center in the eastern entryway door opposite the main lobby to make payments or for any customer account maintenance needs. The location of the temporary entrance will be clearly marked. Service Center hours will remain Monday through Thursday from 8:00 a.m. to 5:00 p.m. and Friday from 9:00 a.m. to 5:00 p.m. (Note: The Water Board will be closed Monday June 20, 2022 in observation of Federal Holiday: Juneteenth.)

Customers will also be able to make payments or service their accounts by calling our office (541) 267-3128 or by accessing Online Bill Pay on our website.

We apologize for any inconvenience this may cause. Thank you for your patience during this time.